

# Two Arizona medical centers earn spots on national '100 Top Hospitals' list

PHOENIX, March 4, 2019 /PRNewswire/ -- Banner - University Medical Center Phoenix and Banner Del E. Webb Medical Center have been named to the nation's 100 Top Hospitals list by IBM Watson Health™.

Formerly known as the Truven Health Analytics® 100 Top Hospitals, this national study spotlights the top-performing hospitals in the United States based on a balanced scorecard of publicly available clinical, operational and patient satisfaction metrics and data. The study has been conducted annually since 1993. This is the second year in a row that Banner - University Medical Center Phoenix has been recognized.

The Watson Health 100 Top Hospitals® study uses independent and objective research to analyze hospital and health system performance. Top hospitals had:

- **Higher Survival Rates:** The 100 Top Hospitals winners achieved survival rates that were 24.9 percent higher than those of peer hospitals.
- **Fewer Complications and Infections:** Patients at winning hospitals experienced 18.7 percent fewer complications and 19.3 percent fewer healthcare-associated infections than peer group hospitals.
- **Shorter Length of Stay:** Winning hospitals had a median severity-adjusted length of stay that was one half-day shorter (0.5) than peers.
- **Shorter Emergency Department Wait Times:** Overall, winning hospitals delivered median emergency department wait times that were 17.3 minutes shorter than those of peer group hospitals.
- **Lower Inpatient Expenses:** Average inpatient costs per discharge were 11.9 percent lower (a difference of \$830 per discharge) at 100 Top Hospitals versus peer group hospitals.
- **Higher Profit Overall Margins:** Winning hospitals maintained a median operating profit margin that was 11.9 percentage points higher than peer group hospitals.
- **Higher Patient Satisfaction:** Overall hospital experience, as measured by the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS), was rated 3 percent higher for winning hospitals than peer group hospitals.

Extrapolating the results of this year's study, if all Medicare inpatients received the same level of care as those treated in the award-winning facilities:

- More than 103,000 additional lives could be saved;
- More than 38,000 additional patients could be complication-free;
- More than \$8.2 billion in inpatient costs could be saved; and
- Approximately 155,000 fewer discharged patients would be readmitted within 30 days.

For more information, visit [www.100tophospitals.com](http://www.100tophospitals.com).

## About Banner Health

Headquartered in Arizona, Banner Health is one of the largest nonprofit health care systems in the country. The system owns and operates 28 acute-care hospitals, Banner Health Network, Banner - University Medicine, academic and employed physician groups, outpatient surgery centers and an array of other services; including Banner Urgent Care, family clinics, home care and hospice services, pharmacies and a nursing registry. Banner Health is in six states: Arizona, California, Colorado, Nebraska, Nevada and Wyoming. For more information, visit [www.BannerHealth.com](http://www.BannerHealth.com).

## About IBM Watson Health

Watson Health is a business unit of IBM that is dedicated to the development and implementation of cognitive and data-driven technologies to advance health. Watson Health technologies are tackling a wide range of the world's biggest healthcare challenges including cancer, diabetes, drug discovery and more. Learn more at [ibm.com/watson/health](http://ibm.com/watson/health).

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