Banner's academic medical centers earn national recognition

Banner – University Medical Center Phoenix & Banner –University Medical Center South in Tucson named to the nation's '100 Top Hospitals' list.

PHOENIX, Ariz. (March 7, 2018) -- Banner – University Medical Center Phoenix and Banner – University Medical Center South in Tucson have been named to the nation's 100 Top Hospitals list by IBM Watson Health^{TM}.

Formerly known as the Truven Health Analytics® 100 Top Hospitals, this national study spotlights the top-performing hospitals in the United States based on a balanced scorecard of publicly available clinical, operational and patient satisfaction metrics and data. The study has been conducted annually since 1993, and 2018 is the first year either hospital has made the list.

"Coming just three years into Banner Health's 30-year academic affiliation agreement with the University of Arizona, this achievement by two of our academic medical centers is an early, positive indicator we are on the right track," said Kathy Bollinger, president of the Banner – University Medicine, the division of Banner Health operating in clinical partnership with the UA Colleges of Medicine in Phoenix and Tucson.

Each year more than 800 medical students and 1,000 physician residents receive medical training at Banner's three academic medical centers, which also includes Banner – University Medical Center Tucson, a nationally ranked *U.S. News and World Report* "Best Hospital."

In addition to earning a spot on the 100 Top Hospitals List, Banner – University Medical Center South also was named one of 13 "Everest Award" winners by IBM Watson. These are hospitals that earned the 100 Top Hospitals designation and also scored among the highest of these hospitals for rate of improvement over five years.

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Banner Health operates Banner – University Medical Center South under a management agreement with Pima County.

The Watson Health 100 Top Hospitals® study uses independent and objective research to analyze hospital and health system performance. Top hospitals had:

- **Better Survival Rates:** Overall, 100 Top Hospitals winners achieved survival rates that were 26 percentage points better than those of peer hospitals.

- **Fewer Complications and Infections:** Patients at winning hospitals experienced 13.4 percent fewer complications and 18.7 percent fewer healthcare-associated infections than peer group hospitals.

- **Shorter Length of Stay:** Winning hospitals had a median severity-adjusted length of stay that was nearly one half-day shorter (0.4) than peers.

- **Shorter Emergency Department Wait Times:** Overall, winning hospitals delivered median emergency department wait times that were 17 minutes shorter than those of peer group hospitals.

- **Lower Inpatient Expenses:** Average inpatient costs per discharge were 7 percent lower (a difference of $460 per discharge) at 100 Top Hospitals versus peer group hospitals.

- **Higher Profit Overall Margin**s: Winning hospitals maintained a median operating profit margin that was 10.6 percentage points higher than peer group hospitals.

- **Higher Patient Satisfaction:** Overall hospital experience, as measured by the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS), was rated 3.4 percent higher for winning

hospitals than peer group hospitals.

Based on the results of this year's study, IBM Watson Health extrapolates that if all Medicare in-patients received the same level of care as those treated in the award-winning facilities:

- More than 102,000 additional lives could be saved

- More than 43,000 additional patients could be complication-free

- More than $4.4 billion in inpatient costs could be saved

- Approximately 200,000 fewer discharged patients would be readmitted within 30 days.

"The country's best hospitals have proven that an unrelenting focus on quality, supported by constant measurement against peer performance benchmarks, can drive improved outcomes while reducing costs and growing profit margins," said Jean Chenoweth, senior vice president, 100 Top Hospitals Programs, IBM Watson Health. "Congratulations to this 25th anniversary class of 100 Top Hospitals who have helped raise the bar for healthcare in the U.S. and improve the healthcare experiences of the people in their communities."

The winning hospitals were announced in the March 5 edition of *Modern Healthcare* magazine.

For more information, visit www.100tophospitals.com.

About Banner – University Medicine

Banner – University Medicine is the academic arm of nonprofit Banner Health with a special emphasis on patient care, research and teaching. Included in Banner – University Medicine is Banner – University Medical Center Phoenix, Banner – University Medical Center South, Banner – University Medical Center Tucson, Banner Children's at Diamond Children's Medical Center, the University of Arizona Cancer Center, physician clinics and a health plan division. When you choose an academic medical center, you are experiencing the future of medicine today.

About IBM Watson Health

Watson Health is a business unit of IBM that is dedicated to the development and implementation of cognitive and data-driven technologies to advance health. Watson Health technologies are tackling a wide range of the world's biggest healthcare challenges including cancer, diabetes, drug discovery and more. Learn more at ibm.com/watson/health.

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